

The News Editor
FOR IMMEDIATE RELEASE
18 December 2007

PRESS RELEASE

Cell One Customers can make use of FNB's inContact Service

FNB Namibia and Cell One have successfully concluded negotiations allowing Cell One customers to enjoy the extraordinary value add of FNB's FREE *inContact* service.

All Cell One users – from Oranjemund in the south, to Oshikango and Katima Mulilo in the north and northeast can now view transaction details on their FNB accounts in real-time.

“This Festive Season marks yet another milestone in our quest of ever attempting to improve our customer needs and service delivery which ties-in neatly with our corporate philosophy of *How can we help you?*,” Kathleen Nell, Manager for FNB's Electronic Banking said.

“As you are rightly aware, FNB has an aggressive vision to become a world class financial solutions provider of choice and to further cement our position as the market leader for electronic banking,” Nell stated.

It is with this in mind that FNB continued to explore all possible avenues and prospects to provide unmatched customer satisfaction and experience that maximises convenience and economy, while at the same time FNB customers continue to enjoy peace of mind in guaranteed financial security, the FNB Electronic Banking Manager stressed.

“FNB has always attempted to forge strong business relations with strategic partners such as Cell One with whom we share a common goal and purpose of providing convenience and economy,” she added.

Ivar Talmoen, Chief Marketing Officer of Cell One said: “We at Cell One are open minded about strategic partnerships that add value to the lives of our customers and all Namibians at large. We acknowledge and respect FNB as an important partner in the process of bringing specific essential services to our customers..

The FNB *inContact*, is an innovative and unmatched real-time information service, launched in 2002 which literally keeps the hundreds of thousands of FNB's esteemed customers up-to-date with movement of funds on-and-off their accounts, as well as keeping the FNB customers abreast with the balance available on their accounts.

All new FNB account applications can be loaded on the FNB *inContact* service, including Cell One customers, with immediate effect to enjoy the FNB *inContact* service. Cell One customers can visit their nearest FNB branch to get connected on the FREE FNB *inContact* service. The FNB *inContact* service for Cell One customers went live on Monday, 17th December 2007, FNB's Kathleen Nell concluded.

ISSUED JOINTLY BY CELL ONE AND FNB HOLDINGS NAMIBIA.

Contact: CASSIUS T. MOETIE

Manager: Corporate Communications
FNB Namibia Holdings

Tel: 299 2129
Mobile: 081 122 7881
Fax: 225 994

Jegg Christiaan
Public Relations Officer
Cell One
Mobile: 0855510043